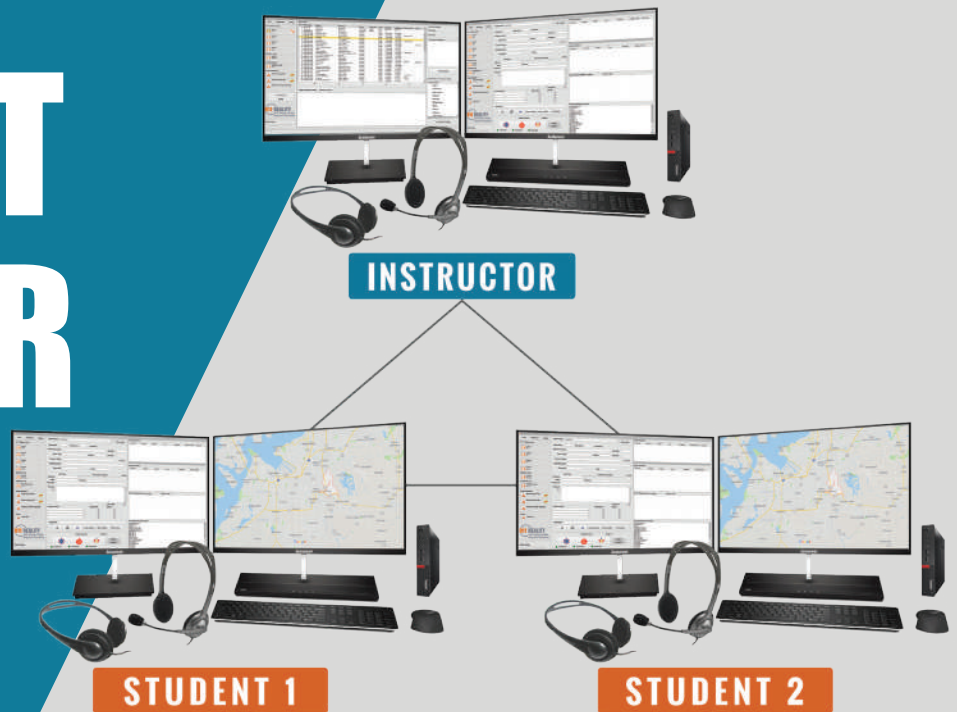


# 9-1-1 A GREAT CAREER



A Turn Key 9-1-1 Career Training Program

**START OR  
ENHANCE YOUR  
9-1-1 CAREER  
COURSE  
TODAY!**

911 SIMULATORS + TEXTBOOK +  
10 UNIT 'ONLINE' CURRICULUM +  
CERTIFICATION

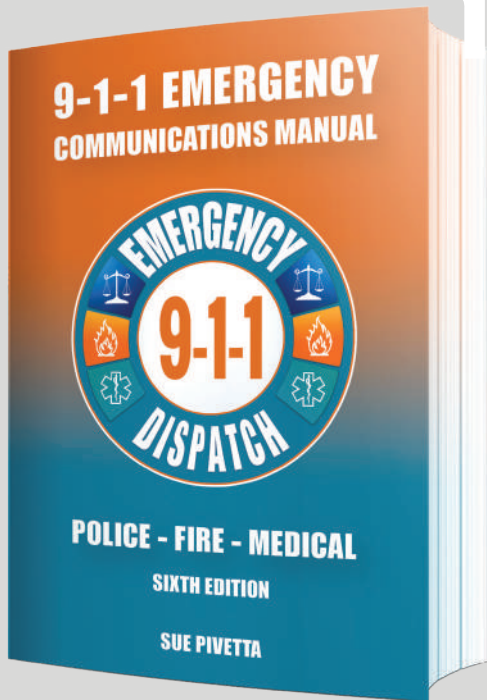


**911 CAREER TRAINING.COM**

Serving CTE and Vocational Education

**253.435.0911 | FAX: 253.435.6031 | SUPPORT@911TRAINER.COM**

# 9-1-1 TEXTBOOK



## 1-1 EMERGENCY COMMUNICATIONS MANUAL 10 UNIT TEXTBOOK HARCOPY

This 10 unit textbook was written for 9-1-1 career training - using a DACUM (Develop A Curriculum) process in a vocational college. The advisory team determined 10 units of study.

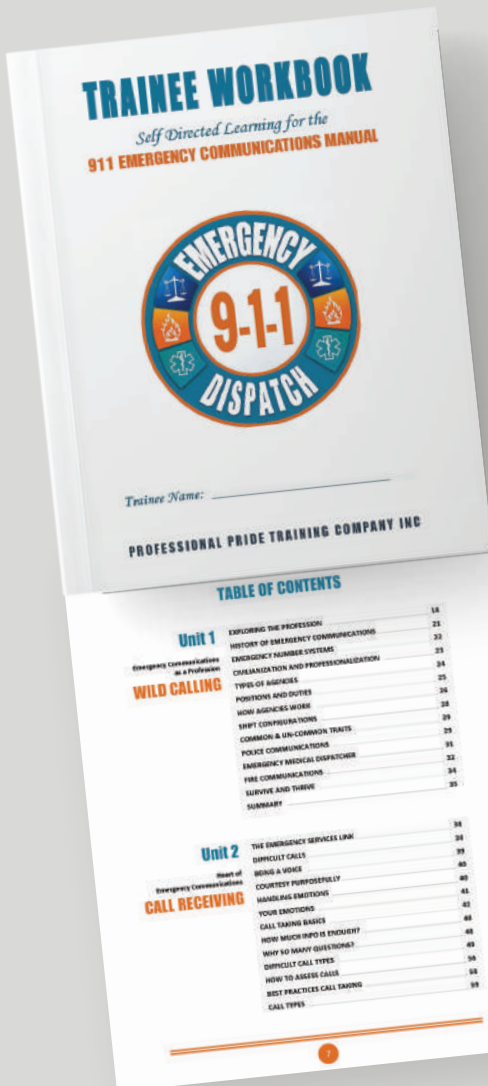
Our text delivers engaging content that aligns to police, fire and EMD communications with relevant crossover to dispatching best practices.

Our Online 10-unit academy [9-1-1academy.com](http://9-1-1academy.com) brings the information to life through videos, skills games, exercises, unit quizzes and current highlights of 9-1-1 across the nation.

embedded

## 911 MAGAZINE REVIEW

*"This text is by far the most comprehensive, current and engaging book for Emergency Communications training available."*



# ONLINE COURSE



## 9-1-1 ACADEMY.COM 10 Unit Online Course

- UNIT 1** - HISTORY AND CURRENT STATE OF 9-1-1
- UNIT 2** - EMERGENCY CALL RECEIVING
- UNIT 3** - 911 CURRENT TECHNOLOGY
- UNIT 4** - POLICE COMMUNICATIONS
- UNIT 5** - FIRE COMMUNICATIONS
- UNIT 6** - EMERGENCY MEDICAL DISPATCHER EMD
- UNIT 7** - EMERGENCY RADIO POLICE, FIRE, EMS
- UNIT 8** - LIABILITY & ACCOUNTABILITY
- UNIT 9** - CRISIS INTERVENTION TECHNIQUES
- UNIT 10** - STRESS MANAGEMENT AND WELLNESS

### INTERACTIVE COURSE WITH ACTUAL 9-1-1 CALLS

Students learn with 'scripted actual 9-1-1 calls.' After hearing the call, students are asked 5 questions about the call and are offered 5 BEST PRACTICES for that call type. This type of 'critical thinking' teaching is invaluable for getting students **floor ready** for their work on 9-1-1 lines.

### SKILLS EXERCISES FOR 9-1-1

Using 10 years of classroom tested games and exercises, students learn how to take a description, spell phonetically, give out EMD information properly, handle a pursuit, talk on the public safety emergency radio, understand fire department lingo. These SKILLS are then taken to the 9-1-1 Reality Simulator for hands on learning.

### CRITICAL THINKING eBooks

Topic generated e-books allow the students to understand the basics of Crisis Intervention, Liability, Emergency Radio. How to talk to a suicidal caller, calm a hysterical person, listen and ask the correct information in the proper sequence. Learn about domestic violence, ethics, police radio, and stress management for Telecommunicators.

**\$249 PER SEAT**

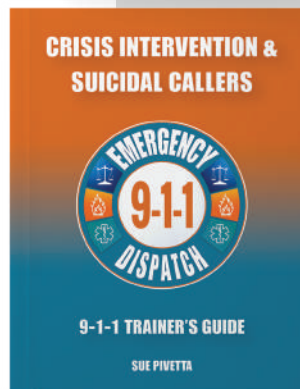
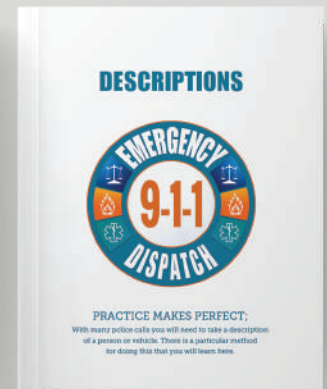
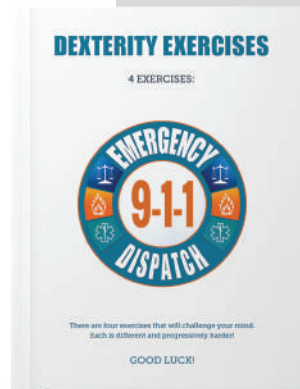
**1 SEAT + EMBEDDED TEXTBOOK  
+ ONLINE CERTIFICATION**



Teachers and students will certify with an online exam created with

Professional Testing Corp of NYC and the NECC Board of professional 9-1-1 educators. NECC requires a 'skills' exam proctored by the teacher.

One time online certification exam for students and teachers. 9-1-1 Reality Simulation teachers are certified at no cost.



# MULTI TASKING SIMULATORS



**SEE PRICING**

**WWW.911CAREERTRAINING.COM**



**SUPPORT@911TRAINER.COM 253.435.0911 Call PST**

**Or Human Chat!**